

Your GMC Enquiry

Yandex  **360**

June 12, 2024 3:49 PM

From: gmc@gmc-uk.org**To:** mohini.hersom@yandex.com

Dear Mohini,

Thank you for your enquiry about [raising a concern about a doctor](#). I'm terribly sorry to hear of your situation.

We investigate concerns about a doctor when they have failed to meet the standards required of them, as detailed in our guidance [Good Medical Practice](#). We're unable to make a doctor change their treatment of a patient where there is disagreement about this.

Concerns need to be raised in writing and the most effective way to do this is by using our [Online Concern Form](#). If you are not able to use this form, you can raise a concern by email to practise@gmc-uk.org or by post to

Fitness to Practise Team
General Medical Council
3 Hardman Street
Manchester
M3 3AW

When we receive your concern, we'll review it carefully to see if it's something we need to investigate. The more relevant information you provide, the more quickly we will be able to consider your concern. We appreciate that raising a concern may be stressful, so we'll look into it as quickly as we can. This can take some time but we will always contact you as quickly as we can.

If you are unable to raise a concern in writing, please contact the telephone number below to arrange assistance.

If you would like to discuss this further, please call us using the number below or reply to this email.

Yours sincerely

Luke

Luke Grice**Contact Centre Adviser,
Registration and Revalidation Directorate**

Telephone: 0161 923 6602 (+44 161 923 6602 from outside the UK)

Website: www.gmc-uk.org

Our Contact Centre is pleased to have achieved **ServiceMark accreditation with distinction** from the Institute of Customer Service.
This demonstrates our commitment to providing good customer service and continuously finding ways to improve it.

[THREAD ID:1-21DIWYS]

-----Original Message-----

From: mohini.hersom@yandex.com

Sent: 04/06/2024 19:42:15

To: "gmc@gmc-uk.org" <gmc@gmc-uk.org>
Subject: Concern to the GMC

I have telephoned +44 161 today. I have been advised, regarding my problem, that I can raise a concern about a doctor at the GMC. The name of this doctor is Claire Louise Rock, gmc NO 3615199 at Theale Medical Centre, in Reading.

My problem relates to my father, Krishnaswamy Venkataramanan, of 19 Carston Grove, RG31 7NZ, who is Rock's patient. I am not allowed into the UK, which inconveniences monitoring my father's precarious medical condition as his daughter. This ban is to do with my only sibling Viju Wortley, whose home is 6-12 miles from my father's. In 2013, Viju born in June 1962, W/o Steven Wortley senior Atomic Weapons scientist, made a fake case against me, from this case, I was charged with a criminal conviction harassment without violence. I cannot prove any allegations I make off the bat, nor can anyone prove a criminal conviction not overturned by courts was trumped up. Anyhow this gets spent in 5 years, but she got an injunction against me, which she can keep at her discretion for life. This legal point prevents me visiting the UK, and I could not come to Mom's funeral in 2022. Sister has vowed never to retract her injunction so I never enter the UK. My mom told me before she died that Viju told her she spent more than £20,000 on getting this trumped up conviction, plus she has buddies in the Home Office.

This injunction does not apply to my father. It does not apply to anybody other than Viju her husband and her two children.

Naturally I wanted to keep in touch with my father on the phone. In March his voice was cracking up when he said he was seriously ill and living with Viju Wortley, after which he never has answered the phone. At his age, I feel he may have died, so it is heart breaking and Viju will not inform me even indirectly if he dies. I have a close male friend in the UK, and while there is no injunction against him, sister's husband recently made a barrage of false accusations against him so I asked him to stay away from my relatives for his personal safety.

My father, who Dr Rock believes does not suffer from dementia, is still physically and therefore mentally in a weakened condition told me Steve has told him the Atomic Weapons and police in their wisdom chased me out of the UK, and that Atomic Weapons have a criminal complaint against my boyfriend. Well Atomic Weapons never made such a charge public and nobody can be charged 11 years later.

Senior Mr K Venkataramanan went to Cornwall with the Wortleys and lied about it. Despite his high intelligence Senior Mr K Venkataramanan is so old and weak he tells transparent lies. This is a proof of physical deterioration and helplessness.

The receptionists at Theale Medical Centre said only my sister was named as near of kin, therefore it would be illegal to inform me if my father dies. I think being named as near of kin is only needed if I want to access someone's medical records. They should not refuse such vital information to a concerned relative of the patient, just because of the sister and her criminal conviction achieved against me.

The last time I spoke to them (total 2-3 times) in March 2024 the receptionist was very rude saying to call after several days as the practice manager was busy. I was just following up after sending my details by email given their practice manager. This email had bounced. I realised the Theale receptionists felt I was scum and were treating me accordingly. I realised I should be talking directly to my father's doctor.

But that does not normally happen. Doctors are busy and you have to go through the secretaries. Could I ask to send a brief note to the GP? I decided against it. They had given email that bounced. I felt it was not by accident. The secretaries felt I was dirt, and would throw my snail mail if I wrote to Dr Rock at the surgery. I'd have to write to her HOME ADDRESS!

That's what I did. I wrote on to Dr Rock at her home on 2 April 2024, to an address from the internet. I do not know for sure if it was her home address, nor that the snail mail reached its destination. I enclosed enough ID and a photo of my father (her patient) and one of myself to establish I am really her patients daughter. Not attempting legal proof. Just the right to do a live and well check over the phone.

I have done successful searches before and do not know if this search was successful. I know that professionals such as doctors who do not overtly run a private business often have listings in companies house. The address I found and used for Dr Rock was:

FAO DOCTORS IAIN WILLIAM ROCK CLAIRE LOUISE ROCK

HAWKSBILL COTTAGE, PANGBOURNE ROAD, UPPER BASILDON, READING, BERKSHIRE, UNITED KINGDOM, RG8 8JG.

I cannot say for sure that the GP received my letter which is definitely by mid-April if at all.

Around this time a complaint was lodged by me about the receptionists at Theale.at the email address recommended by you at GMC which was

bobicb.pals@complaints.nhs.net

but the lady over there, haleema.sadia7@nhs.net has suddenly gone quiet. She does not have to handle the complaint. Chinese whispers that start with the sister and travel from woman to woman, causing a wall of shunning and contempt.

But this is degrading and inhuman treatment, I do believe the receptionists feel I am GARBAGE.

I am sure Dr Rock as a medical expert must understand no human can withstand unlimited abuse. It is no good to abuse someone and then call the mental health services on them saying they need a MENTAL CURE.

Respectfully
Mohini Hersom

Room 303 95-95 Talbot Street Dublin D01 WR94 IRELAND +44 7706 554261

General Medical Council

We work with doctors, patients, and other stakeholders to support good, safe patient care across the UK. We set the standards doctors and those who train them need to meet, and help them achieve them. If there are concerns these standards may not be met or that public confidence in doctors may be at risk, we can investigate, and take action if needed.

This email may contain privileged or confidential information which should only be used for the purpose for which it has been sent.

If you are not the addressee or have received this email in error, please do not read, print, re-transmit, store or act in reliance on it or any attachments. Please email the sender and then immediately delete it.

The General Medical Council is a charity registered in England and Wales (1089278) and in Scotland (SC037750)

You are welcome to contact us in Welsh. We will respond in Welsh, without this causing additional delay.

Cyngor Meddygol Cyffredinol

Rydym yn gweithio gyda meddygon, cleifion a rhanddeiliaid eraill i gynorthwyo gofal da a diogel i gleifion ar draws y DU. Rydym yn gosod y safonau y bydd angen i feddygon a'r rhai sy'n eu hyfforddi eu bodloni, ac yn eu helpu i'w cyflawni. Os bydd pryderon efallai na fydd y safonau hyn yn cael eu cyflawni neu y gallai hyder y cyhoedd mewn meddygon fod mewn perygl, gallwn ymchwilio, a gweithredu os oes angen.

Efallai bod y neges e-bost hon yn cynnwys gwybodaeth freiniol neu gyfrinachol, y dylid ei defnyddio at y

diben y'i hanfonwyd yn unig.

Os nad chi yw'r derbynnydd neu os ydych chi wedi cael yr e-bost hwn mewn camgymeriad, peidiwch â'i ddarllen, argraffu, ail-anfon, storio na gweithredu mewn ffordd sy'n dibynnu arni neu unrhyw atodiadau os gwelwch yn dda. Dylech anfon e-bost at yr anfonwr ac yna, ei ddileu ar unwaith.

Mae'r Cyngor Meddygol Cyffredinol yn elusen gofrestredig yng Nghymru a Lloegr (1089278) ac yn Yr Alban (SC037750)

Mae croeso i chi gysylltu â ni yn Gymraeg. Byddwn yn ymateb yn Gymraeg, heb i hyn achosi oedi ychwanegol.