



Mohini Hersom <spaniel.golden@gmail.com>

Complaint re medical office

Mohini Hersom <spaniel.golden@gmail.com>
To: bobicb.pals@complaints.nhs.net

Wed, May 1, 2024 at 4:05 PM

Dear Madam

I have been advised to contact you on this email address, as your number, 0800 328 5640 is not answering. I think I emailed you on March 28, 2024 but cannot find the email so maybe I made a mistake. The secretary at Theale medical practice said to me calling from outside the country, she cannot tell me if my father is alive or not, and cannot give the GP my message and was full of contempt. I taped a call with her and wonder if they are allowed to behave like this

Thanks

Mohini Hersom