

**Response from Theale medical surgery: Mohini**

1 message

Mohini Hersom <spaniel.golden@gmail.com>

Fri, May 17, 2024 at 1

To: "PALSCOMPLAINTS (NHS BUCKINGHAMSHIRE, OXFORDSHIRE AND BERKSHIRE WEST INTEGRATED CARE BOARD)" <bobicb.palscomplaints@nhs.net>

RE: Complaint about Theale Medical Centre

Inbox

**TMC (THEALE MEDICAL CENTRE)** <bobicb-bw.tmc@nhs.net>

Fri, May 10, 11:39 AM (7 days

Re

to me ▾

ago)

Hello,

I have been passed your concerns from PALS regarding your father.

As a member of my team has discussed previously.

We would need to have written consent from your father ,giving his consent to speak to you or communicate with you on his behalf.

Without this, I am unable to provide you with any further information.

Many Thanks

Lottie Blake

Theale Medical Centre

From: PALSCOMPLAINTS (NHS BUCKINGHAMSHIRE, OXFORDSHIRE AND BERKSHIRE WEST INTEGRATED CARE BOARD) <bobicb.palscomplaints@nhs.net>**Sent:** Friday, May 10, 2024 10:27 AM**To:** TILLEY, Justine (THEALE MEDICAL CENTRE) <justine.tilley@nhs.net>; TMC (THEALE MEDICAL CENTRE) <bobicb-bw.tmc@nhs.net>**Subject:** FW: Complaint about Theale Medical Centre

Dear Justine,